

In Crisis, We Are Constant

VITAS® Healthcare remains a committed provider and partner during the COVID-19 pandemic. We are educated and ready to leverage our mobility-first platform, including Telehealth through FaceTime, to ensure we continue to provide high-quality end-of-life care for patients, their families, and your hospital.

24/7/365 Care Coordination | Spiritual/Psychosocial Support | Intensive Bereavement Services | Seamless Care Transitions | Physician/Nurse EOL Expertise



Patients with advanced illness who are isolated with no access to loved ones...

- We coordinate remotely with the hospital team to provide guidance and support on end-of-life symptom management, ensuring the patient remains comfortable, and their goals of care (GOC), wishes, and values are honored.
- VITAS provides 24/7 emotional and spiritual support to the patient via Telehealth.
- Patient is at peace knowing VITAS will remain available for their family after death.



Your hospital preparing for a potentially increased patient census in the event of a COVID-19 surge...

- Hospitalists and nurses receive our recommendations on how to best manage the patient's symptoms. VITAS provides further access to our clinical expertise via 24/7 phone support.
- We support hospital staff in conducting GOC (e.g. decision to initiate or discontinue ventilation).
- Hospital staff can contact VITAS 24/7 for guidance on the patient's spiritual and emotional needs.
- VITAS provides group support to partnering hospital staff who face increased emotional distress following their patients' deaths.
- VITAS can honor a patient's wish to go home and will arrange care transitions, including transportation, setup of equipment, supplies, and medication delivery direct to the home.

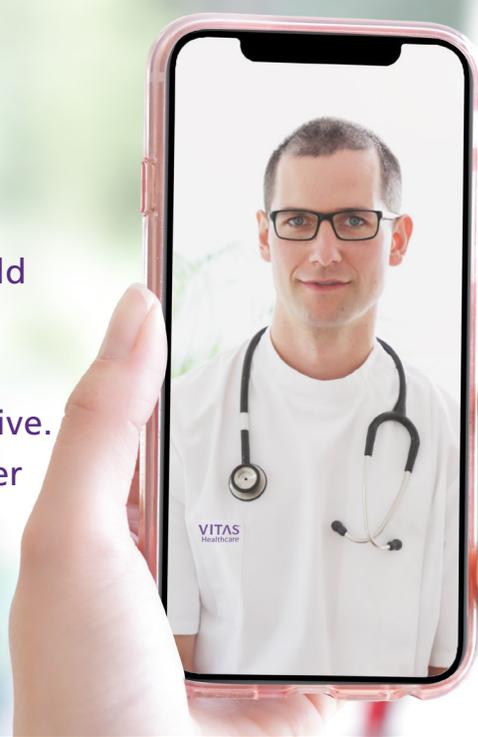


Family and friends who are unable to visit patients due to COVID-19...

- Family receives updates from VITAS on the care provided in the hospital, ensuring they feel connected to the care plan that delivers their loved one 24/7 support and comfort.
- The VITAS chaplain and social worker continue to support the family through consultation, helping the family cope with anxiety and anticipatory grief while the patient is isolated.
- Although family members may not be able to say their goodbyes in person, they have the benefit of access to VITAS bereavement services and community support groups.

The need for hospice is constant. Our services are constant, too. Trust VITAS, the nation's leading provider of end-of-life care.

Lena's mother, AF, an 82-year-old advanced cardiac patient who's been in the ICU for 5 days, is given a few days to a week to live. Lena is unable to see her mother due to strict visitation policies. She is having difficulty understanding and coping with her mother's condition.



Our Team is Here to Connect Hospitals, Families and Patients During COVID-19.

VITAS can support your staff and ensure uninterrupted care for GIP patients in your hospital.



24/7/365 Care Coordination Physician/Nurse EOL Expertise

- Coordinates remotely with the hospital team to provide guidance and support on end-of-life symptom management.
- Hospitalists and nurses receive our recommendations on how to best manage AF's symptoms.
- VITAS provides further access to our clinical expertise via 24/7 phone support.
- VITAS assists hospital staff in conducting a GOC conversation on discontinuing her ventilator.
- Lena receives updates from VITAS on the care provided in the hospital, ensuring she feels connected to the care plan for AF that delivers 24/7 support and comfort.



Intensive Bereavement Services

- AF is at peace knowing VITAS is available for her family after her death.
- AF's family members have the benefit of bereavement support with VITAS, including access to VITAS and community support groups
- VITAS provides support to partnering hospital staff who face increased emotional distress following their patients' deaths.



Spiritual/Psychosocial Support

- Reads Bible verses to AF over the phone and prays with her. (VITAS Chaplain)
- Gives AF the confidence that we are supporting her family. (VITAS Social Worker)
- Helps the family accept they may be unable to see AF again. (VITAS Social Worker)
- Arranges a conference call with AF's loved ones to share memories. (VITAS Social Worker)
- Hospital staff can contact VITAS 24/7 for guidance on AF's spiritual and emotional needs.



Care Transition Home

- If AF is able to return home, VITAS coordinates care transition, including arranging transportation and ordering necessary medications, supplies, and equipment.

Available 24/7/365 for
referrals and clinical support
800.93.VITAS | VITAS.com

